



# Terms & Conditions

## Payment Schedule

These Terms and Conditions apply to the Summer SwimVenture Retreat 25-28 November 2022 (the Event).

All persons seeking to participate in the Event will need to agree to these Terms & Conditions as part of the online booking process. If you are a booked Participant, you have agreed to these Terms & Conditions.

Masters Swimming WA (MSWA) reserves the right to alter or amend the published itinerary of the Event, if required, due to any circumstances reasonably outside its control e.g. inclement weather or WA Government COVID Directions.

### **Cancellation and refund request by Participant**

In the event of cancellation made by the Participant prior to midnight (12.00pm) 24 October 2022, Participants will receive a 75% refund of the total amount. Cancellation after this date, no refund given. The deposit paid is non-refundable. Please note, all cancellations and refund requests must be in writing to [communications@mswa.asn.au](mailto:communications@mswa.asn.au). If you decide to leave during your stay, there will be no refund.

### **Refunds if the Retreat is cancelled due to Government restrictions**

Masters Swimming WA's number one priority in hosting the Event is to deliver a safe and enjoyable retreat for all Participants. If advised that it may be unsafe to hold the Event due to COVID, MSWA may exercise its discretion to postpone the Event to a later date when it is safe to travel. If it is not possible to reschedule the Event, our subsequent priority will be to ensure the greatest possible refund for Participants i.e. full payment less unrecoverable expenses incurred by MSWA.

We strongly recommend that participants take out travel insurance. Please consider the following when choosing your policy:

- Cancellation fees
- Additional expenses for accidental injury, sickness and hospitalisation
- Medical evacuation
- Luggage and personal effects
- Travel delay and alternative transport expenses
- Personal liability

When organising insurance, ensure you read the product disclosure statement to select the most suitable cover policy for you. Masters Swimming WA is not responsible or liable for any costs associated with changes to your travel arrangements.



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### **Transfer of booking to another Participant**

Individual Participants in a shared twin or triple room may transfer their booking to another person (a Transferee). Bookings may be transferred to a Transferee, without financial penalty, subject to agreement by MSWA. MSWA will maintain a wait list of interested Participants and will endeavour to assist anyone in seeking to transfer their booking. In the event that a Transferee is identified by the Participant seeking to transfer the booking, themselves, the Transferee must contact the MSWA office to register their intention to participate in the Event and complete the Participant Questionnaire. Participants and Transferees are required to settle any money transfers between themselves. The same transfer policy applies for Participants, individuals or pairs, in a double/king room, but the entire room booking cost must be transferred.

### **Refunds if tested positive to COVID and required to self-isolate**

As a Participant you may be entitled to a refund/part refund as per the above cancellation policy. However, you may also be able to transfer your entry to a Transferee, subject to the above Terms and Conditions.

### **Use of Image**

I give permission to Masters Swimming WA to take video of my swimming technique for the purpose of reviewing video for stroke correction objectives. I consent to my photograph being taken over the duration of the retreat, for the purpose of promoting future Masters Swimming WA events but not limited to retreats. This permission is granted royalty free.

### **Acknowledgement of Payment Schedule**

Participants agree to pay the following per person amounts owing as prescribed for the payment schedule dates, on or before the due date:

Twin Share Room

Mon 26 Sept \$250

Mon 3 Oct \$250

Mon 10 Oct \$250

The total amount per person is:

Twin Share Room \$995pp

King Bed/Couples Room

Mon 26 Sept \$275

Mon 3 Oct \$275

Mon 10 Oct \$275

The total amount per person is:

King Bed/Couples Room \$1,100pp